

## **Title VI Procedure Updates and Service Evaluation**

### **Greater Dayton Regional Transit Authority (GDRTA)**

The Greater Dayton Regional Transit Authority (RTA) selected RLS & Associates, Inc. to conduct a Title VI procedure update. Information gathered for the update and analysis will be used by RTA's planning department to assess the RTA's compliance with Title VI requirements. RLS & Associates, Inc. conducted an intercept mode of operation rider survey to provide (RTA) with an accurate profile of ridership demographics and trip characteristics. The final analysis of the survey provided RTA with a statistical analysis of the quality of service between minority and non-minority census tracts within the RTA service area. The comparison of transportation quality and availability for the census tracts was conducted in compliance with Federal Transit Administration Circular No. 4702.1 as issued October 1, 2012.

Along with the survey results, RLS provided RTA with in depth maps that showed areas of significantly high low-income, minority, and zero vehicle household populations. RLS also mapped out RTA's amenities (Park-n-Rides, stops, shelters, benches, etc...) and recently updated or soon to be updated facilities.

RLS also developed policy and procedures for the RTA to be in compliance with the new Title VI regulations. A Public Outreach and Participation Process, Title VI Disparate Impact Policy, Environmental Justice Disproportionate Burden Policy, Title VI Major Service Change and Fare Equity Analysis Policy, and Title VI and Environmental Justice Service Monitoring Procedures were all drafted and provided to the RTA for board approval.

The final step in the RTA Title VI project was the evaluation of transit services. RTA service was broken down into six categories and then divided by minority and non-minority. Vehicle load, vehicle headway, on-time performance, route directness, transfers, vehicle assignment, and service availability were all monitored and compared to RTA service standards and policies to identify any discrepancies in service between minority and non-minority riders.