

Human Service & Paratransit Coordination Planning

HANDBOOK FOR COORDINATING TRANSPORTATION SERVICES AND IMPLEMENTATION GUIDE

OHIO DEPARTMENT OF TRANSPORTATION OFFICE OF TRANSIT (ODOT)

RLS & Associates, Inc. developed the nationally distributed “A Handbook for Coordinated Transportation Services,” a step by step “how-to” manual designed to assist local officials coordinate public and human service transportation programs in rural and small urban areas in Ohio. This document was prepared in a “user-friendly” format, providing step-by-step direction of activities that can be undertaken to improve the effectiveness and efficiency of transit services through coordination. The manual was later revised and updated to include additional information, references, and examples to assist with the implementation process. A supplement to the Handbook, “A Guide to Implementing Coordinated Transportation Systems” was also developed that provided additional reference materials and step-by-step directions and examples of essential policies and procedures. This first of its kind manuals is still used as the benchmark for coordination today.

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